

## TERMS AND CONDITIONS OF ENTRY FOR WIN A LOCAL CRUISE WITH TRAVEL EXPO 2019 AND MSC CRUISES.

1a. information about the prize and how to enter forms part of these Conditions of Entry. Entry into this promotion is deemed acceptance of these Terms and Conditions of Entry by each entrant. Entries are accepted by signing up for the Travel Expo news and communication.

1b. prize consists of a 3 Night Local cruise on board the MSC Musica, departing on the 05<sup>th</sup> of April 2019 from Durban in a 2-sleeper ocean view cabin for 2 adults only. Prize includes 3 night's accommodation in an ocean view cabin, all onboard meals, a range of on board entertainment as well as port, service and baggage charges of R1005 per person. The prize winners needs to confirm this prize by no later than **28 February 2019**.

1c. this prize excludes:

- Flights to and from Durban
- Transfers to and from Durban Harbour
- All drinks, optional shore excursions and any items of a personal nature

1d. further special conditions of this prize includes:

- This prize is valid for the departure of the 5<sup>th</sup> April 2019 to the Portuguese Island (Mozambique) only and cannot be extended or amended beyond this date.
- This prize letter is only valid for the person as advised by Travel Expo 2019 and for the "holiday" detailed above
- Under no circumstances can any aspect of this holiday be transferred, amended, extended or exchanged for cash.
- The cruise cannot be changed and the cabin cannot be upgraded even at an additional cost.

2. Entry is free and open to legal residents of South Africa, who are South African citizens aged 18 years or older at the time of entering the competition ("Eligible Entrant"), who enter the promotion in the required manner. The names booked must correspond with the names on the ID and passport.

3. Employees of Flight Centre Travel Group (Pty) Ltd and their immediate families are not permitted to enter.

4. Entry into the competition opens 15 January and closes at midnight on 10 February 2019 ("the Promotional Period").

5. Eligible Entrants can enter the promotion in the following way:

Eligible Entrants can enter the promotion by filling signing up for the Travel Expo Deals, offers and communication on the Travel Expo website - <https://www.travelexpo.co.za/>

6. Entries will be deemed to be accepted at the time of receipt and not at the time of transmission. Entries received will be considered final by the Promoter. Incomplete, inaccurate, erroneous, ineligible or incomprehensible entries will be deemed invalid. Entries must be received by the Promoter during the promotional period. The Promoter accepts no responsibility for late, lost or misdirected entries.

7. Any costs associated with accessing the Promotional Website and/or Facebook page remains the responsibility of each entrant and are dependent on the Internet Service Provider used.

IN NO EVENT WILL FLIGHT CENTRE TRAVEL GROUP, FLIGHT CENTRE SOUTH AFRICA BE LIABLE TO YOU FOR ANY INDIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES, OR FOR TRAVEL EXPENSES, LOST PROFITS, REVENUES OR BUSINESS OPPORTUNITIES, EVEN IF FLIGHT CENTRE SOUTH AFRICA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

**Under no circumstances can any aspect of this prize be transferred, amended, extended or exchanged for cash.**

9. The Promoter will assist the Prize Winner as much as is practicable to ensure the prize is taken according to these terms and conditions.

10. The prize winner(s) will be notified by Facebook, phone or email

11. The chosen winner has 24 hours to acknowledge or confirm acceptance of the prize. After 24 hours the prize will be revoked and redraw will be done by the judges. The prize needs to be confirmed (and hence booked) by no later than 28 February 2019.

12. To the extent permitted by law, the Promoter is not responsible for:

a. inaccurate/incorrect transcription of entry information

b. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, or sent other than as directed in the entry instructions;

c. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;

d. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;

e. unauthorised human intervention in any part of the competition;

f. electronic or human error which may occur in the administration of the competition;

g. any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for

supply, or the supply, of any goods or services by any person to a prize winner and, where applicable, to any family/persons accompanying a winner; or

h. any injury or damage to persons or property, including to the participant's or any other person's computer related to, or resulting from, participation or downloading any materials in this competition.

13. The Promoter will not be liable for personal injury suffered during prize winnings.

14. This condition does not affect, and is not intended to affect, any rights a consumer might have, which cannot be excluded under applicable consumer protection laws. To the fullest extent permitted by law, any liability of the Promoter or its servant or agents for breach of any such rights is limited to the payment of the cost of having the prize supplied again.

15. The prize is not transferrable and cannot be exchanged for cash. The judge's decision is final.

16. Flight Centre South Africa reserves the right to publish the names of winners on Facebook and Twitter

17. Flight Centre South Africa reserves the right to verify the validity of the entries and to disqualify any entry that is not in accordance with these terms & conditions.

18. In the event of unforeseen circumstances Flight Centre South Africa reserves the right to cancel this competition or to change the quantity and nature of the prize at any time without prior notice.

19. Anyone who has won a competition with Flight Centre Travel Group companies in the last six (6) months is ineligible to enter.

20. Any delay or failure in the performance by either Party shall be excused if and to the extent caused by the occurrence of a Force Majeure. For purposes of this Agreement, Force Majeure shall mean a cause or event that is not reasonably foreseeable or otherwise caused by or under the control of the Party claiming Force Majeure, including acts of God, fires, floods, explosions, riots, wars, hurricane, sabotage terrorism, vandalism, accident, restraint of government, governmental acts, injunctions, labor strikes, other than those of Seller or its suppliers, that prevent Flight Centre from furnishing the prize, and other like events that are beyond the reasonable anticipation and control of the Party affected thereby, despite such Party's reasonable efforts to prevent, avoid, delay, or mitigate the effect of such acts, events or occurrences, and which events or the effects thereof are not attributable to a Party's failure to perform its obligations under this Agreement.

21. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook or Twitter.